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# A+ Certification Courses

## A+ Essentials, 35 hrs

(TCW Course number: 1200-125-06-W)

Saturdays, August 1, 8, 15, 22 and 29, 8:30am – 4:30pm

List Price: \$ 2,395; Discount Price \$ 1,995

(Go to [www.tcworkshop.com](http://www.tcworkshop.com) for other discounts)

**Audience:** For students who want to learn to build and configure their own systems or needs the course to fulfill the pre-requisites for A+ Certifications.

**Course Description:** In this course you will cover the skills and knowledge necessary to install, build, upgrade, repair, configure, troubleshoot, and perform preventative maintenance on personal computer hardware and operating systems. Specific topics include: getting started with PC hardware support, operating systems, electricity and power systems, CPUs and motherboards, basic input/output system, memory systems, bus structures, expansion cards, ports, connectors and cables, data storage devices, video and multimedia input/output devices, printers, portable computers, monitoring and management, connecting computers, networking computers, security, safety, troubleshooting, professionalism and communication & Windows installation and upgrades.

**Prerequisites:** Windows Basics

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## A+ Remote Technician, 18 hrs

(TCW Course number: 1200-125-06-W)

Saturdays, July 11, 18 and 25, 8:30am – 4:30pm Or

Fridays, August 14, 21 & 28, 8:30am – 4:30pm

List Price: \$ 1,435; Discount Price: \$ 1,197

(Go to [www.tcworkshop.com](http://www.tcworkshop.com) for other discounts)

**Audience:** For people wanting to remotely assist as a help desk or call center and prepares you for the CompTIA A+ 220-603 Certification Exam

**Course Description:** This course will prepare students for the CompTIA A+ 220-603 certification exam (2006 Objectives). It is designed to prepare students to assist users remotely as a help desk or call center support technician. Specific topics include: expansion cards, data storage devices, printers and scanners, operating system management, OS maintenance and troubleshooting, networking, security & professionalism and communication.

**Prerequisites:** A+ Essentials or Equivalent Knowledge

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Professional Development • Project Management • Business Analysis • Business Applications • Technical Training • Programming Languages

### TO REGISTER – CALL TODAY:

614-798-9505 (Dublin) ... 216-901-0106 (Cleveland) ... 800-639-3535 (Toll Free)

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